



Friday, October 13, 2017 – 3:15 p.m. EST

California Firefighters Call in Reinforcements; Crawford GTSSM Adjusters Assess Losses at Large Wineries

Dry air in Northern California is preventing firefighters from containing the 21 fires that are currently moving across the landscape incinerating everything in their paths. Reinforcements have been called in from all over the state to help stop the blazes. Nearly 200,000 acres have been scorched, and fire officials are saying that the situation is likely to get worse before it gets better. These fires are considered to be the deadliest in California history; the death toll has risen to 31, exceeding that of a 1933 fire that killed 29.¹

“Sonoma and Napa are home to many migrant workers who make their living at the numerous vineyards in the area. Many of their homes are uninsured. We are hopeful that the fires can be contained quickly and that their homes and livelihoods are preserved,” said Crawford Catastrophe ServicesSM Vice President of Operations, Beverly Trice.

Other affected structures include luxury homes, local businesses and large commercial wineries. Crawford Global Technical ServicesSM has already been engaged to help handle losses at several major wineries in Sonoma and Napa.

“The majority of the losses that we will handle will be complex commercial claims,” Senior Vice President, Global Technical Services, Terry Hunt said. “These fires have dealt a major blow to the California wine industry because they are in the midst of the harvest season. We have called upon our highly specialized GTSSM adjusters with extensive winery experience to evaluate the situation at these vineyards when it is safe to do so.”

In addition to commercial claims adjusting, Crawford[®] is supporting customers through the WeGoLook[®] network of over 35,000 Lookers[®], who can initiate policyholder contact and gauge the scope of loss before the adjusting phase.

“Crawford’s mission is to help restore lives, businesses and communities following a loss,” added Hunt. “From first notice of loss to claim resolution, we have expertise in every phase of the claim process and can mitigate all types of claims, regardless of their size and scope.”

For assistance with the California wild fires or other catastrophic events, contact our 24-hour ClaimsAlert[®] call center at 1-877-346-0300.

¹nbcnews.com “Death Toll in California Wildfires Rises to 31” Retrieved 10/13/17 from <https://www.nbcnews.com/storyline/western-wildfires/fight-against-california-wildfires-enters-new-phase-search-bodies-n810281>

Crawford ClaimsAlert

(24-hour claims intake)

T: 1-877-346-0300

claimsalert@us.crawco.com

Fax: 1-678-937-8300

Thomas Carstens

Property Director

US Services

T: 404-300-0272

Thomas_Carstens@us.crawco.com

Kenneth Tolson

CEO - US Property & Casualty

US Services

T: 404-300-1206

Kenneth_Tolson@us.crawco.com

Terry Hunt

Senior Vice President

Global Technical Services

T: 714-528-0527

Terry_Hunt@us.crawco.com

Beverly Trice

Vice President CAT Operations

Crawford Catastrophe Services

T: 404-300-1203

Beverly_Trice@us.crawco.com

Joseph Weber

National Director

Vehicle Services

T: 404.497.6810

Joseph_Weber@us.crawco.com

Crawford Catastrophe Services®

1.800.221.3509

cat_department@us.crawco.com

www.crawfordandcompany.com