



Storm Update



Irma Pummels Florida; Southeast Engulfed Monday and Tuesday

Though losing strength as it travels northward over the Southeastern U.S., Irma is still considered a dangerous tropical storm, bringing flooding rain and wind gusts of up to 50 miles per hour. Northern Florida, as well as Georgia, Alabama, Tennessee and South Carolina are expected to feel the effects of Irma on Monday afternoon through Tuesday.

Irma hit Florida as a Category 4 over the weekend, bringing storm surges of 14 feet in areas and wind gusts as high as 142 mph. The most severe damage is likely to have occurred in the Florida Keys, and the National Guard is currently on its way to the area to lead the rescue effort. As many as 5.9 million businesses and residents are currently without power in Florida, and though damage is just beginning to be assessed, one source reports that the total damage could exceed \$290 billion between Hurricanes Harvey and Irma.

“We have heard from nearly all Crawford employees in the path of the storm and have confirmed that they are safe through our I’m Okay emergency notification system,” said Ken Tolson, CEO of Crawford’s U.S. Property & Casualty division. “We will continue with our efforts until we’ve located every employee. Our focus is also on mobilizing resources behind the storm from Atlanta to Northern Florida. We are already fielding thousands of calls through our call centers.”

The Crawford induction center will be up and running in Atlanta tomorrow and will likely move to Northern Florida within the next several days as curfews are lifted.

“Our thoughts and prayers are with everyone affected by both Hurricanes Irma and Harvey, and we will be working diligently in the coming weeks and months to assist clients and policyholders in the recovery effort,” said Rohit Verma, global chief operating officer for Crawford & Company.

The Crawford Catastrophe Services® team has continued to monitor Hurricane Jose, currently a Category 2 hurricane. Thankfully, Jose continues to weaken in the Atlantic and is not considered a major threat at this time.

For assistance with Hurricane Irma, Harvey, or other catastrophic events, contact our 24-hour ClaimsAlert® call center at 1-877-346-0300.

United States

Crawford ClaimsAlert

(24-hour claims intake)

T: 1-877-346-0300

claimsalert@us.crawco.com

Fax: 1-678-937-8300

Kenneth Tolson

CEO - US Property & Casualty

US Services

T: 404-300-1206

Kenneth_Tolson@us.crawco.com

Beverly Trice

Vice President CAT Operations

Crawford Catastrophe Services

T: 404-300-1203

Beverly_Trice@us.crawco.com

Thomas Carstens

Property Director

US Services

T: 404-300-0272

Thomas_Carstens@us.crawco.com

Terry Hunt

Senior Vice President

Global Technical Services

T: 714-528-0527

Terry_Hunt@us.crawco.com

Joseph Weber

National Director

Vehicle Services

T: 404.497.6810

Joseph_Weber@us.crawco.com

International

Benedict Burke

Chief Client Officer, International

T: +44 207 265 4041

M: +44 7919 552624

benedict.burke@crawco.co.uk

Richard Day

Vice President, Lloyd's & London Market

T: +44 207 265 4014

M: +44 7827 879138

richard.day@crawco.co.uk

Crawford Catastrophe Services®

1.800.221.3509

cat_department@us.crawco.com

www.crawfordandcompany.com